

COMMUNICATION TECHNOLOGY TO SUPPORT YOUR BUSINESS



OFFERING THE BEST CHOICE IN BUSINESS INTERNET AND TELECOMMUNICATIONS.

We take great pride in serving our customers with personalized service and the best internet and voice technology. We're proud of receiving one of the industry's highest customer satisfaction scores and have been rated one of the nation's fastest internet providers.

Quality products and exceptional customer experience, it's not going out of our way—it is our way.

You deserve a choice for:

- ▶ Reliable Fiber Internet for Business
- ▶ Comprehensive Voice Solutions
- ▶ Network Redundant Services
- ▶ Superior HDTV

Let's have a conversation and be sure to ask us about our contract buyout!

Contact Information

800-779-2227

Sales & Administration:

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Franklin, TN 37064

Operations:

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Chapel Hill, TN 37034

Connect with us
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UNITED IS YOUR LOCAL SOURCE FOR RELIABLE BUSINESS SERVICES

United Communications has been a part of the beating heart of Middle Tennessee for more than 70 years and provides cutting-edge communications services to all types of businesses. Our 99.97% network reliability is second to none.

Whether you're a small professional services company or a multi-location regional manufacturer, we have the broadband, voice, and digital TV services to keep your business running at peak performance.

WHY UNITED

- ▶ Local company and backed by Middle Tennessee Electric
- ▶ Industry-leading network reliability and redundancy
- ▶ Latest fiber optic broadband technology with symmetric speeds up to 10 Gig
- ▶ Recognized by BroadbandNow as one of the fastest internet providers in the region
- ▶ Unlimited data usage
- ▶ Flexible and will optimize the best solution for your business
- ▶ Local customer support and just a phone call away with live 24/7 support



**Personalized, local service, reliable
technology, and great value.**

Plus—we're just easy to work with!

BUSINESS INTERNET & DATA CONNECTIONS

Unlike many other providers, United offers Fiber-to-the-Business (FTTB) as opposed to cable/coax. With speeds up to 10 Gig and unlimited data usage, our service is affordable, scalable, and will keep your business running at peak performance. And your service comes with live 24/7 support.

Fiber Internet

Our fiber optic internet is a FTTB gold standard connection and offers virtually unlimited data capacity with symmetric speeds up to 10 Gig. Whether one location or multiple locations, United will customize a solution that aligns with the needs of your business.

Fixed Wireless

Fixed wireless is a great solution for internet connectivity when a fiber optic network is not accessible. Our new equipment and technology offer speeds up to 100 Mbps. Fixed wireless service can also serve as a secondary connection for redundancy and operational assurance.

Dedicated Internet

A dedicated connection to the internet provides guaranteed symmetrical bandwidth for the ultimate in high-performance connectivity.

Metro Ethernet

Metro Ethernet provides a high-bandwidth, high-availability, symmetric connection between 2 or more locations within a metro area and is suitable for a range of data applications.

Managed Wi-Fi

A reliable and secure connection for staff and visitors using the latest and greatest Wi-Fi 6 technology. United's managed Wi-Fi service includes a 12x12 Wi-Fi antenna array with 8x8 at 5 GHz and 4x4 at 2.4 GHz providing faster throughput and the ability to connect a multitude of devices simultaneously.

Already have an internet connection with another provider?

Eliminate the chance of experiencing downtime due to natural or human-made disasters. Choose United to serve as your secondary provider to ensure your business has a fully redundant network.



Talk to us about special redundancy options and operational assurance!

BUSINESS VOICE CONNECTIONS

Our voice solutions are flexible and let you nimbly adjust to new business needs, competitive challenges, and growth opportunities. Our Representatives will work with you to evaluate and determine the best equipment – we source a wide-variety of phone equipment to fit your needs based on features and scalability.



Hosted PBX/VoIP Phones

Hosted PBX is cost effective, reliable, and scalable. Your business has no onsite PBX server to purchase or maintain. Instead, United handles everything remotely. Hosted PBX includes advanced features like voicemail-to-email, conference bridges, call queues, hunt groups, and more at an affordable monthly cost.

Pricing is based on number of users/phones. Phones on the hosted PBX will not require additional phone lines or trunk lines. And we provide professional installation and ongoing service.

System features and new extensions can be turned on or rolled out instantaneously, while the equipment and management work is kept out of sight and out of mind. All of our plans let you keep your existing numbers and add local or toll-free numbers if needed.

Features include:

- ▶ Voicemail
- ▶ On-hold music
- ▶ Dial by name directory
- ▶ Intercom
- ▶ Direct inward dialing (DID)
- ▶ Time rules
- ▶ Voicemail-to-email
- ▶ Conference bridges
- ▶ Auto attendant
- ▶ Call queues
- ▶ Call center reporting
- ▶ And more

More voice options to suit your needs

United can provide your business with additional services like analog lines for alarm systems or faxes, as well as advanced PRIs and SIP Trunks. Primary Rate Interface (PRI) service is an interface standard used to deliver multiple voice lines; United utilizes fiber for PRI services while many other providers use older copper lines. We also work with Session Initiation Protocol (SIP) trunking to support VoIP lines and transmission of voice, video conferencing, data, and more.

BUSINESS IPTV

HDTV for the lobby, office space, or anywhere you need it!

You'll never know just how good an HD picture can look until it's powered by United's fiber optic network. Internet Protocol Television (IPTV) allows information to be sent and received over any broadband connection and delivers vibrant colors and pictures for maximum quality.

