Digital TV is different than anything you have seen before. It isn’t cable…it’s better. Digital TV offers great channels, many features and many choices. Watch what you want – sports, movies, news, cartoons, drama, comedies – anything you can imagine is there. Watch when you want – with features like Autotune, video on demand and digital video recording. Watch how you want – high quality digital video and sound. So sit back, relax and enjoy the future.
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Remote Control Layout

**Champion Remote Control**

<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VIDEO INPUT</strong></td>
<td>Controls inputs on your TV</td>
</tr>
<tr>
<td><strong>Device Selection</strong></td>
<td>Send commands to DVD, audio, TV, or set top box</td>
</tr>
<tr>
<td><strong>ON DEMAND</strong></td>
<td>For future use</td>
</tr>
<tr>
<td><strong>GUIDE</strong></td>
<td>Displays Guide</td>
</tr>
<tr>
<td><strong>Arrow Keys</strong></td>
<td>Move the highlight in menu screens</td>
</tr>
<tr>
<td><strong>OK / SELECT</strong></td>
<td>Enter a choice you have made</td>
</tr>
<tr>
<td><strong>INFO</strong></td>
<td>Display the Infobar</td>
</tr>
<tr>
<td><strong>VOL + / -</strong></td>
<td>Adjust volume</td>
</tr>
<tr>
<td><strong>Mute</strong></td>
<td>Toggle audio on or off</td>
</tr>
<tr>
<td><strong>List</strong></td>
<td>View DVR list of recorded programs</td>
</tr>
<tr>
<td><strong>Number Pad</strong></td>
<td>Enter a channel number or PIN</td>
</tr>
<tr>
<td><strong>LAST</strong></td>
<td>Return to previous channel</td>
</tr>
<tr>
<td><strong>PIP/SWAP</strong></td>
<td>Not in use at this time</td>
</tr>
<tr>
<td><strong>WATCH CABLE</strong></td>
<td>Turn TV and cable on or off</td>
</tr>
<tr>
<td><strong>SETUP</strong></td>
<td>Setup remote (see remote’s manual)</td>
</tr>
<tr>
<td><strong>POWER</strong></td>
<td>Turn a selected device on or off</td>
</tr>
<tr>
<td><strong>Function Buttons</strong></td>
<td>For future use</td>
</tr>
<tr>
<td><strong>MENU</strong></td>
<td>Displays Menubar</td>
</tr>
<tr>
<td><strong>DAY - / DAY +</strong></td>
<td>Jumps Guide 12 hours ahead or back</td>
</tr>
<tr>
<td><strong>EXIT</strong></td>
<td>Close any screen and return to TV</td>
</tr>
<tr>
<td><strong>PAGE ▲ / ▼</strong></td>
<td>Jump Guide 1 page up or down</td>
</tr>
<tr>
<td><strong>CH ▲ / ▼</strong></td>
<td>Change the channel</td>
</tr>
<tr>
<td><strong>RECORD</strong></td>
<td>Begin DVR recording</td>
</tr>
<tr>
<td><strong>Playback Controls</strong></td>
<td>Control playback of DVD or DVR</td>
</tr>
<tr>
<td><strong>FAV</strong></td>
<td>View Favorites lists</td>
</tr>
<tr>
<td><strong>LIVE</strong></td>
<td>Switch to live cable TV (ex: from a DVR recording)</td>
</tr>
</tbody>
</table>

*Must select TV button first in order for Video Input to work.*
Remote Control Layout

Entone RF Remote Control

**Device Selection**
Press to control your TV, STB, or Auxiliary Device

**Playback Controls**
Control playback of DVD or DVR

**Function Buttons**
Reserved

**OPTIONS**
Reserved

**OK**
Enter a choice you have selected

**BACK**
Return to the previous selection

**VOL + / -**
Adjust volume

**MUTE**
Toggle audio on/off

**Number Pad**
Enter a channel number or PIN

**INPUT**
Choose between TV connections

**POWER**
Turn a selected device on or off

**Record**
Begin recording

**MENU**
Display main menu

**INFO**
Display information about the current program

**Direction Buttons**
Move the highlight in menu screens

**EXIT**
Exit current menu

**GUIDE**
Display the guide

**CH/PG Up/Down**
Change the channel or move guide up or down an entire page

**LAST**
Return to the previous channel

**CC**
Reserved
1 Remote Control Basics

Turn Your Set Top Box or TV On or Off

The device selection buttons tell your remote whether you want to control your set top box or your television.

When you press the:

- green WATCH CABLE button, you can turn both the TV and set top box on/off.
- TV button and POWER, you turn the television on/off.
- CABLE button and POWER, you turn the set top box on/off.

If pressing POWER turned the wrong device on or off, press the POWER button again, press the appropriate device selection button (TV, AUD, DVD or CABLE) and press POWER once more.

Change Channels

The CH ▲ / ▼ button will change channels up or down one at a time.

The Number Pad can be used to directly enter a channel number.

GUIDE will display Guide so you can find a program you like. If the program is on now, you tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports recording, you can schedule a recording for the program.

For more information on Guide, see section 5 Guide.

For more information on setting Reminders, Autotunes and Recordings, see Setting Reminders, Autotunes and Recordings in section 6 Guide & Recording.

Adjust Volume

The VOL+/− button will adjust the volume gradually.

The MUTE button will toggle the sound on and off.

System Buttons

There are a number of buttons on your remote that display different features of your service.

MENU displays the Menubar when in cable [STB] mode, and in [TV] mode you will see your TV’s menu. The Menubar provides quick access to every
1 Remote Control Basics

feature supported by your service.

For more information about the Menubar, see section 4 Menubar.

INFO displays the Infobar, a feature that lets you see information on what you’re watching, what’s coming on next, and what’s on other channels. For more information on the Infobar, see section 3 Infobar.

EXIT causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press EXIT and then start over.
2 How To Use This Book

Layout
Instructions are paired with screen shots to illustrate the process and provide confirmation of what you should see on your TV.

Section headings and on-screen text, such as screen titles, messages and options are shown in Deep Blue Bold Type.

Buttons on the remote control are represented by a graphic of that button, or Red Bold Type when a graphic cannot be shown.

Color-codes & Icons
Program listings may display icons based on settings for a particular program.

Program Attributes
- ✺ New Episode (not a re-run) HD Program in High Definition
- ⏯ Autotune
- 🔴 Record*
- 🔴 Series-Record*
- ⏯️ Series Record Episode Skipped*
- 📺 Closed Captioned 🎧 Dolby Digital Audio
- ❤ Favorite
- 🔴 Alert Symbol
- 🔴 Live TV
- 🏠 Whole Home DVR

*Record and Series Record only appear if your set top box supports recording.

All menubar icons and explanations are in 4 Menubar.
## 3 Infobar

### Infobar Layout

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Channel Name &amp; Number" /></td>
<td><img src="image2" alt="Current Time" /></td>
<td><img src="image3" alt="Program Type" /></td>
<td><img src="image4" alt="Program Name" /></td>
<td><img src="image5" alt="Program Start Time, End Time &amp; Rating" /></td>
<td><img src="image6" alt="Program Summary" /></td>
<td><img src="image7" alt="Additional Program Information" /></td>
<td><img src="image8" alt="Current Favorites List" /></td>
<td><img src="image9" alt="Director, Stars &amp; Coming Up" /></td>
</tr>
</tbody>
</table>

### Channel Name & Number

The name and number of the channel currently listed in the Infobar.

### Current Time

### Program Type

Indicates whether you are watching Live TV or a recorded program. This may also indicate if the program is Blocked because of parental controls or that the Emergency Alert System is active.

### Program Name

### Program Start Time, End Time & Rating

### Program Summary

### Additional Program Information

Indicates the type of program (movie, sports, etc.), Closed Captioning, Dolby Digital audio, and year of original release.

### Current Favorites List

### Director, Stars & Coming Up

The detailed Infobar will list the director and stars of a program, along with the name of the next program on this channel.
Introducing The Infobar

The Infobar is a quick way of finding information about the show you are watching, what comes on later, and what is on other channels.

Go To The Infobar

There are three ways to make the basic Infobar appear.

Press **INFO** on your remote control.

Press the **Up** or **Down Arrow Keys** on your remote control.

The basic Infobar will also appear any time you change channels.

Once the Infobar is active, press **INFO** again to display the detailed Infobar. It adds information on directors, actors and the name of the next program.
3 Infobar

Using the Infobar

Step 1: Go To The Infobar
Press INFO, the Up or Down Arrow Keys, or change channels.

Step 2a: See What’s On Other Channels
Press the Up or Down Arrow Keys to scroll the Infobar through what is showing on other channels without actually changing channels.

If you find something you would rather watch on another channel, press OK to tune to that channel.

Step 2b: See What’s On Later
Press the Right Arrow Key to scroll ahead to upcoming programs for the channel listed on the Infobar.

Press OK while viewing info on a future program to bring up these options.

Note: Recording options will not be available if your set top box doesn’t support those features.
4 Menubar

Introducing the Menubar

The Menubar is a quick and easy way to access any feature of your service.

Go To the Menubar

To display the Menubar, press MENU on your remote control. Press the Left/Right Keys on your remote control to navigate the highlight through the menu. Press Menu again to exit or press Exit on your remote control.

Understanding the Menubar

Guide will bring up the program guide. For information on Guide, please see section 5 Guide. To record or edit a recording, please see section 6 Guide & Record.

DVR allows you to watch existing recordings, access a list of scheduled recordings, and edit and sort both. You can also create a recording (Schedule Event) and prioritize conflicting series recordings. For information on DVR, see section 8 DVR.

My Library provides quick access to Reminders you have scheduled, messages regarding your service, and Caller ID history. For more information on My Library, see section 9 My Library.

Controls allow you to temporarily disable or enable all parental controls. For information on parental control functions, see section 10 Controls and 11 Settings.
Note: The Parental Controls option will only appear if the Parental Controls are configured and the box is checked in Settings.

Settings offers access to creating parental controls and setting blocked channels, determining how things appear on the screen (such as TV caller ID), and creating, editing and deleting user accounts. For information on Settings, see section 11 Settings.

Sign Out allows you to sign out of the current user account. This only appears if you are using the Enable Login option under Settings/Preferences, have multiple user accounts, and have signed in with a user name and password. For information on user accounts, see User Settings in section 11 Settings.

Favorites allows you to choose, edit, create or delete a favorite channel list. For information on Favorites, see section 13 Favorites.

Search allows you to search program listings by title or key words. For information on Search, see section 14 Search.
5 Guide

Guide Layout

Favorites List
Indicates the favorite list currently in use.

Info Area
Provides information about the currently highlighted program.

Picture-in-Picture
Allows you to watch TV while you are in Guide.

Program Listings
Shows channel number and abbreviation and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

Highlight
Indicates what program listing is currently in focus.

Listing Date/Time
Shows the date and time (divided into 30-minute increments) for the programs currently shown in Guide.
5 Guide

Introducing Guide
Guide is the place to quickly find out what’s on now and what’s playing later. You can set Reminders or Recordings for upcoming programs in Guide.

Go To Guide
There are two ways to go to Guide.
Press GUIDE or Press MENU, scroll to Guide icon, and press OK.

Getting Around Guide
To navigate Guide…
• Move to a channel by entering the channel with the Number Pad (0-9).
• Use the Arrow Keys on the remote to move the highlight through the Guide, channel by channel.
• Press the Up or Down Arrows to move the highlight to view what programs are currently showing on different channels.
• Press the Left or Right Arrows to move the highlight to view what future programs will be showing up to 7 days into the future.
• Press Page Up or Page Down to jump up or down one screen of listings.
• Press OK to preview a current highlighted show on the Guide in the upper-left corner of your TV screen. To view the program full screen, press OK again.
• Continuing to press the Guide key on your remote will switch the Favorite list to All, Subscribed, HD, and any Favorites lists that you create. This causes guide to only display the channels included on each list. Cycling to All will display all available programming.
• Press EXIT to leave the Guide.

Favorites List in Guide
A Favorites list allows you to select channels you watch most often, placing them on a list that is quickly accessed in Guide. If you can only scroll through a limited number of channels, verify that your Guide is set to All or Subscribed. For more details about creating, editing, or naming a Favorites list, see section 13 Favorites.

HDTV Programming
Programs available in HD will appear in Guide with a blue HD icon next to the name of the program. In order to watch HD programming, you will need a HDTV-capable set top box and TV, and may need to subscribe to an HD channel package.
Introducing Guide & Recording

In this section, you will learn about setting or scheduling a recording, recording a series, and editing it. You will view the recordings under the DVR icon.

A Reminder informs you a program is about to come on. An Autotune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box. On the Schedule Event screen, you can edit the channel number, time, type of timer (Recording, Reminder, or Autotune), and frequency of the event. See 7 Recording and 8 DVR for more details on Schedule Event.

Setting a Reminder, Autotune or Recording

Step 1: Pick a Program
Find the future program you want. Highlight its listing and press OK. A pop-up menu will appear.

Note: The pop-up may appear different depending if your STB is DVR-enabled, or what type of program you selected to record.

Step 2: Set the Reminder, Autotune or Record
Highlight and Record Program, Set Autotune, or Set Reminder and press OK. You will then be returned to Guide.

See 7 Recording - Quick Recording for how to record a currently playing program.
Step 3: Return to Guide
The program listing now shows an icon.

- Reminder set
- Autotune set
- Recording set

Step 4a: Your Reminder
A few minutes before your program comes on, a box will appear on your screen telling you that you have a Reminder.

Press INFO to display the Reminder.

Highlight the button showing the program name and press OK to watch the program. Highlight Cancel and press OK to ignore the Reminder.

Step 4b: Your Autotune
Just before the program begins, a message will display, giving you the option to tune in or cancel.
Step 4c: Your Recording
If you set a future recording, your set top box will record it for you once your program begins (see 7 Recordings for more details).

To watch your recording, go to 8 DVR - Recorded Programs.

Editing a Recording

*Note: Recording is not available if your set top box doesn’t support it.*

Once you have created a recording, you can adjust when the recording begins or ends. This ensures nothing is missed in case the broadcaster’s time doesn’t precisely match up with yours.

Step 1: Pick an Upcoming Recording
Locate the program to be recorded. Highlight its listing and press OK.

Step 2: Edit Recording
From the options shown for this program, highlight Edit Recording and press OK.

Step 3: Pad Start & End Times
Arrow Up or Down to choose Start or End and press OK. Once you see arrows above and below the Start or End box, Arrow Up or Down to adjust the Start or End time.
Setting a Series Recording

Note: Recording is not available if your set top box doesn’t support it.

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.

Step 1: Pick a Program
Find any episode of the series you want to record. Highlight the program listing and press OK.

Step 2: Set the Recording
Highlight Record Series and press OK.

Step 3: Return To Guide
Once you have set the series recording you will be returned to Guide.

The program listing now shows an icon next to the program’s name.

Series Recording set

Every upcoming episode of the series will be recorded.
Editing a Series Recording

Note: Recording is not available if your set top box doesn’t support it.

Once you have created a series recording, you can adjust which episodes of the series are recorded and which are skipped.

Step 1: Pick a Series Recording
Locate any program in the series to be recorded. Highlight its listing and press OK.

Step 2: Edit Series Recording
From the options shown for this program, highlight Edit Series Recording and press OK.

Step 3: Adjust Series Recording Options
Arrow Up or Down to choose an option and press OK. Once you see arrows above and below the options setting box, Arrow Up or Down to adjust that setting.
Channels determines whether the series is recorded when aired on the channel originally set to record, or record the series on whatever channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

Start and End determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than all, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight OK and press OK to save your changes.

Skipping an Episode

Once you have created a series recording, you can manually skip any episode.

Step 1: Pick the Episode
Locate the episode in the series you want to skip. Highlight its listing and press OK.

Step 2: Skip the Episode
Highlight Skip Episode and press OK. You will be returned to Guide and the red dots on the episode listing will turn grey to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose Record Episode from the options shown and press OK. The dots will become red again.
Cancelling an Autotune, Reminder, Recording or Series Recording

You can cancel any event you have previously scheduled directly from Guide.

**Step 1: Pick the Program**
Highlight the program with the event you want to cancel and press OK.

![Program Highlight](image)

**Step 2: Cancel the Event**
Depending on the type of event you are cancelling, your option will be:

- Cancel Reminder
- Cancel Autotune
- Cancel Recording
- Cancel Series

Highlight the option you want and press OK.

**Step 3: Return to Guide**
After you press OK, you will return to the Guide.

**Additional Information on Cancelling Events**
A list of your reminders and autotunes is located in 9 My Library - Reminders and can be cancelled from there.

To cancel scheduled recordings, see 8 DVR - To Record.
7 Recording

Recordings
Creating recordings and pausing live TV both require a DVR (Digital Video Recorder). There are several ways to record besides those covered in 6 Guide - Alerts & Recording. They are listed here.

Quick Recording
The fastest and easiest way to begin recording is to use the RECORD button on your remote control.

Step 1: Start Recording
While watching a program, press RECORD. Recording will begin immediately.

You can also start a quick record in Guide. Highlight a program you want to record using the Arrow Keys and press RECORD.

If the program comes on in the future, your system will record the program for you automatically. Your TV can even be turned off and recording will take place.

To manually stop the recording before it is finished, press STOP. If the program comes on in the future, your system will record the program for you automatically. Your TV can even be turned off and recording will take place.

Pausing Live TV (PLT)
Recording capability also allows you to pause live TV (PLT). While watching a channel, PLT will temporarily store what you have watched so you can pause a program and then press play to resume watching.

Controlling Live TV
While watching a recorded program or live TV, you can use the Playback Control Buttons to control playback.
Press **PAUSE** on your remote control to pause the program. Programs can be paused for several hours as long as the current channel is not changed.

Press **PLAY** to resume watching.

Press **REWIND** or **FAST FORWARD** to reverse or advance playback from the current point. Press repeatedly to increase **FAST FORWARD** or **REWIND** speed.

Press **STOP** to exit playback of the program.

The PLT bar appears whenever you pause, rewind or fast forward live TV. The center area indicates the amount of TV saved. The “I-bar” shows where you are within that range.

The far left box indicates the current playback function. The far right box indicates the current time.

**DVR Playback Controller**

Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use. The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.
7 Recording

Schedule Event
With **Schedule Event**, you can select the channel, date, start and stop time, duration, and frequency of a recording. It is helpful when you want to record or watch a portion of a program on a reoccurring basis.

Accessing the Schedule Event Screen
There are two ways to access the screen.

**Option 1:**
When you select a future program in **Guide** and press **OK**, select the **Scheduled Event** option from the pop-up menu.

The **Schedule Event** screen is populated from the channel you were watching and will change when you select a future program in the Guide.

**Option 2:**
Press **MENU** on your remote control, navigate to **DVR**, then scroll down to **Schedule Event**, and press **OK**.

Configuring the Schedule Event Screen
The information (the date, program name, channel, time and frequency of recording) is listed on the **Scheduled Event** screen.

If information is incorrect, highlight it and press **OK**. **Arrow Up** and **Down** on your remote to enter the correct information and press **OK**.
Set Type of Event
Arrow Down and highlight Type and press OK. The highlight will become left/right arrows.

Arrow Left or Right until you see the event type you want (Recording, Autotune, Reminder), then press OK.

Set Event Frequency
Arrow Down on your remote and highlight Freq and press OK. The highlight will become left/right arrows.

Arrow Left or Right on your remote until you see the frequency you want (Single, Weekly, M-F, Every Day), then press OK.

Arrow Down on your remote and highlight OK on the Schedule Event screen and press OK on your remote. You will be returned to DVR menu and press Exit to return to the Guide.

See 8 DVR - Schedule Event for details on editing the Schedule Event screen.

Record By Search
Navigate to the Menubar by pressing the Menu button, highlighting the Search icon, and press OK. (See 14 Search for complete details on Search.)

Once the Search topic is found, navigate to the program you want to record. Then highlight it and press OK.

Arrow Down to Record Program for a one-time recording and press OK. Or Arrow Down and highlight Record Series to record all episodes of the show.

See 14 Search for more details.

Note: To view your recordings, go to 8 DVR - Recorded Programs.
Introducing DVR

In DVR, you can view current recordings, see a list of future scheduled recordings, edit and cancel recordings, sort and prioritize recordings, lock recordings, and schedule a future event. Schedule Event is the only DVR feature that enables recordings.

Go To DVR

Press **MENU**, highlight **DVR** and press **OK**.

The DVR Menu Quick Reference

<table>
<thead>
<tr>
<th>Recorded Programs</th>
<th>Recorded Programs lists programs you have already recorded. Go here to watch, sort, lock or delete these recorded programs. VIEW RECORDINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td>To Record</td>
<td>To Record lists all Recording events you have scheduled, and allows you to sort, or cancel any future recording events. VIEW FUTURE RECORDINGS</td>
</tr>
<tr>
<td>Schedule Priority</td>
<td>Schedule Priority allows you to give priority for one series recording over another in the event of a scheduling conflict.</td>
</tr>
<tr>
<td>Schedule Event</td>
<td>Schedule Event allows you to create a Recording, Reminder or Autotune event for individual or recurring programs.</td>
</tr>
<tr>
<td>Record History</td>
<td>Record History is a log of when recordings start, complete or are cancelled.</td>
</tr>
</tbody>
</table>

Recorded Programs

Highlight **Recorded Programs** and press **OK**.

A list of your recorded programs appears to the right.
Recordings not yet watched are listed with white text; those you have are listed with grey text. If a program is still being recorded a red dot icon will appear to the left of the program’s name.

The Whole Home icon \( \text{House} \) means that the recorded program can be viewed from any set top box in the house and will appear to the left of the program’s name. (See the end of this DVR section for more details about Whole Home DVR.)

In the lower right of the info area a percentage full item is shown. This indicates the percentage of total recording space used.

**Recorded Programs: Watching a Recorded Program**

**Step 1: Pick a Recording**
Highlight the recording you want to watch and press **OK**.

**Step 2: Play the Recording**
Highlight **Play Recording** and press **OK**.

**Step 3: Watch the Recording**
You will exit to your recording as it begins playing. The Infobar will appear for a few seconds with a green icon to the right to indicate you are playing a recording.

While watching your recording, you can use any of the **Playback Control Buttons** on your remote just as you would if watching a videotape or DVD.

**DVR Playback Controller**

Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed. The box to the left indicates the playback function in use. The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.
Step 4: Return To Live TV
When the recording ends, you will be returned to live TV.

If you want to return to live TV before your recording has ended, press STOP (■). See Playback Controls on your remote.

Recorded Programs: Sorting Recordings
Highlight Recorded Programs and press OK to bring up your recording list. The first listing will be highlighted. You can sort your recordings alphabetically by title, by the date recorded, by channel that originally aired the program, or by whether you have or have not viewed the recording.

To sort your recordings by any of those categories, press the Left Arrow Key to shift the highlight to the left. Highlight the category you want to use to sort and press OK.

For example, if you highlight Date and press OK, your recordings will be sorted by the date recorded with oldest at the top and newest at the bottom.

You can reverse the sort order for any category by pressing OK again on that category. Using the above example, pressing OK again on Date would put your newest recordings at the top and oldest at the bottom.

Recorded Programs: Locking or Unlocking a Recording
Locking a recording prevents the system from deleting a program to make space for new recordings.

Note: You can still manually delete a locked recording. Locking only prevents the system from automatically deleting it.

Step 1: Pick a Recording
Highlight the recording you want to lock and press OK.
Step 2a: Lock the Recording
Highlight Lock and press OK.

Once a program is locked, a padlock icon appears on the recording’s listing.

Step 2b: Unlock the Recording
If you select a locked program in Step 1, the Lock option will instead be Unlock.

Highlight Unlock and press OK.

When the program is unlocked, the padlock icon is removed.

Recorded Programs: Deleting a Recording

Step 1: Pick a Recording
Highlight the recording you want to delete and press OK.

Step 2: Delete the Recording
Highlight Delete Recording and press OK.

Step 3: Confirm Delete
Highlight Yes and press OK to confirm, or No if you change your mind.

Step 4: Recording Deleted
Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted, there is no way to get it back.

Recorded Programs: Stopping a Program Currently Recording

Step 1: Pick a Recording
Highlight the recording event you want to stop and press OK.

Step 2: Stop the Recording
Highlight Stop Recording and press OK.

To Record
You can easily review and cancel programs to be recorded. Highlight To Record and press OK.
To Record: Sort Future Recordings

A list of your scheduled future recordings will appear to the right. The list of programs to be recorded can be sorted by title, date to be recorded, channel airing the program to be recorded, or recordings to be skipped or not. For more information on sorting items in this list, see Sort Recordings earlier in this section.

To Record: Cancelling a Future Scheduled Recording

Step 1: Pick a Future Scheduled Recording
Highlight the recording event you want to cancel and press OK.

Step 2: Cancel the Recording Event
Highlight Cancel Recording and press OK.

Step 3: Recording Cancelled
Once you have cancelled the recording event, the entry for that recording event is removed from the list.

Schedule Priority

When you create series recordings for different programs that may be scheduled for the same time, Schedule Priority allows you to pre-determine which program you want to be recorded instead of another. To go to Schedule Priority, highlight Schedule Priority and press OK.

Schedule Priority: Changing Schedule Priority

Schedule Priority lists all series recordings with the highest priority listed first. This program will always be recorded in preference to any other series recording.

To adjust the priority for a series, highlight the program you want to change and press OK. You can Move Up or Move Down the program in priority. Highlight the option you want and press OK. If necessary, repeat this procedure until each series is in the order of priority you want.
Schedule Event

Highlight Schedule Event and press OK. Setting a Schedule Event is covered in 7 Recordings. Editing instructions are covered here.

Schedule Event: Editing a Scheduled Event

You can edit the channel number, date, time, and type of timer and frequency of the event.

Highlight the setting you want to change by Arrowing to the item and press OK. Use the Right and Left Arrow Keys to change the settings and press OK on the remote to end the edit.

When all screens are completed, press OK on the screen to enter your information.

Record History

Record History is a log of all events related to your recordings such as recording started, recording completed or recording cancelled. Scroll down the DVR listings and highlight Record History and press OK.

Record History: Reviewing Record History

Press the Up and Down Arrow Keys on the remote to scroll through your record history.

When you Arrow to a Recording that is labeled Record Stop and push OK on your remote, the date and start time of the recording appears above. The same process works for Record Start.
Whole Home DVR

As the name suggests, with Whole Home DVR all set top boxes in the household can record programs and view live or pre-recorded shows from any room in the house. You can also stop a recorded program in one room and continue watching it in another.

Set a Recording

You can set a recording from all set top boxes in the household, not just the DVR. Of course, you need one DVR in the household because it actually does the recording functions for all the non-DVR set top boxes. (See 6 Guide & Recording and 7 Recording for more details about recording.)

You cannot control Pause Live TV from a non-DVR set top box.

Non-DVR Set Top Box Recordings List

To view the list of Whole Home DVR recordings go to the Menubar, select the DVR icon and press OK on your remote. Recorded Programs appears as the first listing under DVR. Select it and press OK to bring up the list. When viewing the list of Whole Home DVR recordings on a non-DVR set top box, the Whole Home icon will appear next to the program’s name. All set top boxes (including the DVR) will have access to the recording.
Watching from Room to Room

Stop program in family room

Continue watching in bedroom

If you start watching a recorded program in one room (family), and wish to move to another room (bedroom) you can view the recording there.

Step 1: Stop the recording playing in the family room by pushing the stop button on your remote. (See the Playback Controls on your remote).

A screen will appear giving you a choice to either Keep this Recording (highlighted) or Delete this Recording. Click OK on the highlighted Keep this Recording. You will then be returned to the DVR screen and the video will now be available in other rooms.

Step 2: Go to the bedroom’s TV, turn it on, bring up the Menubar and scroll to DVR. The first heading under DVR is Recorded Programs.

Arrow over to the recording you had been watching, and push OK. A screen will appear giving you the choices of Play Recording, Resume Play, Lock, Delete Recording, and Cancel.

Scroll to Resume Play and press OK on the remote to resume watching the video.
Introducing My Library
My Library stores a list of your scheduled Reminder and Autotune events, messages about your service, and a log of your Caller ID.

The My Library Menu

<table>
<thead>
<tr>
<th>Reminders</th>
<th>Reminders lists all Reminder and Autotune events you have created. From here, you can cancel a Reminder or Autotune.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Messages</td>
<td>Messages allows you to view any messages about your service. Messages may inform you of promotional offers, service upgrades or billing alerts.</td>
</tr>
<tr>
<td>Caller ID</td>
<td>Caller ID offers access to a log of all calls you have received through Caller ID. You can review Caller ID entries and delete individual entries.</td>
</tr>
</tbody>
</table>

Go To My Library
Press MENU on your remote control, highlight My Library and press OK.

Introducing Reminders
Reminders lists all Reminder and Autotune events you have created. From here you can cancel a Reminder or Autotune.

Go To Reminders
Highlight Reminders and press OK.

A list of your Reminders ⏩ and Autotunes ⏭ appears to the right.

Cancel a Reminder or Autotune

Step 1: Pick the Program
Highlight the Reminder or Autotune you want to cancel and press OK.
Step 2: Cancel the Autotune or Reminder
Highlight Cancel Autotune or Cancel Reminder depending on the type of event you are cancelling and press OK.

Introducing Messages
Messages may inform you of promotional offers, service upgrades or billing alerts.

Whenever you receive a new message an alert will appear on your screen. Press INFO on your remote to display the message, or press EXIT to ignore the alert and view the message later.

Go To Messages
Highlight Messages and press OK.
A list of all available messages appears to the right.
Reading a Message

Highlight the message listing you want to read. The full message will be displayed in the Info Area in the upper right-hand corner of your screen.

Introducing Caller ID

Caller ID offers access to the Caller ID call log. You can review log entries and delete individual entries.

*Note: You must subscribe to Caller ID to access this feature. Additionally, only certain set top boxes support on-screen Caller ID. Please contact customer service for more information.*

Whenever you receive a call, an alert will appear in the upper corner of your screen. This alert will be removed after a few seconds.

Go To Caller ID

Highlight **Caller ID** and press **OK**. A list of received calls appears to the right.

Highlighting a Caller ID log entry will display the name and number of the caller, and the date and time of the call.

Deleting a Caller ID Entry

Highlight the Caller ID listing you want to delete and press **OK**. Highlight **Delete** and press **OK** to remove the entry, or **Cancel** if you want to keep it.
Introducing Controls

Note: Parental Controls must first be set up in Settings before the Control On/Off icon will appear on the Menubar (For instructions see 11 Settings - Go to Parental Controls).

Parental Controls are available once you have enabled them in the Settings menu. They enable parents to selectively block programming by channel or rating.

Controls let you turn on and off the parental controls you have set. When the controls are on, the kids can watch TV without seeing an inappropriate program. When the controls are off, adults can watch their programs without repeatedly entering a password.

When the controls are on, even titles of programs that exceed your parental control settings will not be shown. Once the controls are turned off, all program titles will be shown.

Turning Controls On

Press MENU and highlight the Controls icon. The Menu lets you know if the controls are on or off. If parental controls are in effect, the icon will say Control On.

Turning Controls Off

Highlight the Control On icon and Press OK to bring up the password screen. Use the Number Pad on your remote to enter your parental controls password. Then highlight OK and press OK on your remote.
10 Controls

When you disable the controls, they will remain that way until you turn them back on, or the Parental Control Unlock Timeout is reached. The time out is the maximum period of time for which the parental controls will be disabled.

At the end of the Parental Control Unlock Timeout, the system will automatically restore parental controls. You will see an alert on the screen just before parental controls are restored.

This Parental Control Unlock Timeout is located in Settings (see 11 Settings). In Settings click on Users, then Parental Control, then select the option Unlock Time Out, then select the amount of time. This ensures your parental controls will remain in effect in case you watch an adult program and forget to turn the controls back on.

Turning Controls On Again

Press MENU and highlight Control Off, then press OK. The icon will change to Control On, and the parental controls are now in effect.
Introducing Settings

Settings gives you control over your video service. You can choose to change how alerts appear on your screen, create parental controls and block programs by channel or ratings. You can also create accounts for members of your family.

Go To Settings

Press MENU and highlight Settings. Then enter your password, highlight OK and press OK. There are two main sections of Settings: Preferences and Users. Both are used for setting up parental controls.

Activating Parental Control

Arrow to Parental Control under Main Preferences and press OK to check the box. Arrow to Submit and press OK. You will be returned to live TV. Navigate back to Settings and enter your account password.

Selecting Parental Control Settings.

Arrow Down to Users and press OK. Arrow Right and highlight Parental Control and press OK.

A new screen appears listing the Parental Control topics. Arrow Up and Down to check the controls you want to set for your household.

Movie and TV ratings determine the highest rating for programs that will be blocked.
Unlock Timeout (Only Available on Master Account)
Unlock Timeout determines how long parental controls will remain disabled when turned off from the Main Menu.

To set Unlock Timeout, highlight the option box next to Unlock Timeout and press OK. Use the Right/Left Arrow Keys to select the amount of time wanted, then press OK. See 12 Controls - Turning Controls Off for more details.

Block Unrated (Only Available on Master Account)
Block Unrated allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press OK.

Content Rating
To block a particular type of content, highlight the check box to the left of that item and press OK.

Activating the Parental Control Settings
Once you have finished your selections, Arrow Down to Submit and press OK. Now Parental Control will be available to turn off and on. See 10 Controls for details.

Working With Additional Preferences

Require Login
Require Login determines if a user name and password must be entered before being able to use your TV service.

To turn Require Login on or off, highlight the check box and press OK. This ensures that the additional users or sub accounts must log in to watch programs.

Enable Caller ID
Enable Caller ID turns on or off screen alerts for incoming Caller ID.

To turn Enable Caller ID on or off, highlight the check box and press OK.

Caller ID Timeout
Caller ID Timeout determines how long Caller ID notifications remain on the screen.

To set Caller ID Timeout, highlight the option box to the right of Caller ID Timeout and press OK. Then press
the **Right or Left Arrow Key** to rotate to the amount of time you want the alert displayed, then press **OK**.

**Channel Blocking**

Channel Blocking enables or disables the list of channels you have blocked. Blocked channels do not appear in Guide.

To turn Channel Blocking on or off, highlight the check box and press **OK**.

To edit the list of channels that are blocked, highlight the **Edit** button and press **OK**.

**Channel Blocking Edit** displays a list of all channels available. You can then block or unblock any channel. Blocked channels WILL NOT APPEAR in channel lineup. This can be a Parental Control feature or a stand-alone.

To block channels, highlight the **Channel Blocking Edit** button and press **OK**.

If no changes have been made on the **Preferences** screen, you will go directly to the list of all available channels. If any changes **have** been made to the main **Preferences** screen and you have not already updated them, a **Save Changes** box will appear. Highlight **YES** and press **OK** if you wish to save these changes. The **Settings Successfully Updated** notice will then appear. Highlight **OK**, and press the **OK** button.

The **Channel Blocking** list will appear.

To block/unblock a channel, highlight the channel entry and press **OK**.

To go to the next screen of channels, press the **Up or Down Arrow Key**. When complete, **Arrow** to update and press **OK**.

**Autotune Alert**

Autotune Alert determines how early an Autotune will be shown once you set an Autotune.

To set Autotune Alert, highlight the **Autotune Alert**.
option box to the right of Autotune Alert and press OK. Then press the Right or Left Arrow Key to display 0 seconds, 30 seconds, 2 minutes or 5 minutes, then press OK.

0 seconds will display your Autotune at the exact time the program begins. Any of the other settings will trigger the Autotune that many seconds or minutes before the program begins.

Theme

For service provider only.

Hardware Settings

This is where you set the resolution, picture size, TV configuration, display, and system information.

Working With Settings/Users

User accounts allows you to have separate parental controls, purchase limits and themes for different family members.

Users/Settings allows you to add a user account, edit an existing user account, change parental controls for a user account, or delete a user account.

Note: The master account is the first account listed and is shown in yellow rather than white. You cannot delete the master account and cannot change the login name for the master account.

Adding a User Account

To create a new user account, highlight the Add button and press OK.
Highlight **New Login** to enter the name for the new account and press **OK**. An on-screen keyboard appears.

Use the **Arrow Keys** to highlight a letter or number and press **OK** to add it to the login name.

Once you have entered the desired name, highlight **Done** and press **OK** to return to the Create New User screen.

Highlight **New Password** to enter the password for the new account. Use the **Number Pad** on your remote to enter the password.

Highlight **Confirm Password** to re-enter the password for the new account. Use the **Number Pad** on your remote to re-enter the password.
11 Settings

For service provider only.

Highlight the Enable Caller ID check box and press OK to enable or disable Caller ID alerts to appear on the screen for this user account.

Highlight Enter PIN to enter the master account’s PIN as a further way of verifying the master account holder is creating this account. Use the Number Pad on your remote to enter the PIN.

Now highlight Continue and press OK to go to the next Add User Account screen.

The second Add User Account screen allows you to create parental controls specific to this user.

These parental control settings are identical to the settings shown earlier with the exception that there is no Unlock Timeout or Block Unrated setting.

Once you have entered the settings for the new account, highlight Submit and press OK.

Editing a User Account

To edit a user account, highlight the user account and press OK, then highlight the Edit button and press OK.

Note: The master account is listed first and is shown in yellow.
Using the **Number Pad** on your remote, enter the current password for this account.

Now highlight **New Password** to change the password. Use the **Number Pad** on your remote to enter a numeric password.

Highlight **Confirm Password** to re-enter the password. Use the **Number Pad** on your remote to exactly re-enter the password.

Highlight **PIN** and enter the account’s existing PIN.

Highlight **New PIN** and enter a new PIN for this account.

Highlight **Confirm PIN** to re-enter the new PIN.

Highlight the **Enable PIN** check box and press **OK** to enable or disable the need to use a PIN.

Once you have made all changes to this account, highlight **Submit** and press **OK**.
Sign Out / Sign In

This function is typically only used if there are more than one user account, usually when a parent adds a child as a new user. The parent’s account (master account) controls the child’s account (sub account).

Go To Sign Out / Sign In

Press the MENU button on the remote. Scroll the menubar to the Sign Out icon and click OK.

You will then be signed out of your account, and the Sign In screen will appear. Highlight the Name entry box and press OK.

Use the Up/Down Arrows Keys to select the name for the desired account. Then highlight the Password entry box and enter the password used for the desired account, highlight Sign In and press OK.

When a new user signs in, parental controls and other set restrictions for that account will be imposed.
Introducing Favorites

Save time and enjoy the channels you watch the most. Each Favorites list contains just the TV channels you wish to view. You can create multiple Favorites lists and quickly change the Guide to show them.

Go To Favorites

Press MENU and highlight Favorites, then press OK.

A screen will appear with options to choose, edit, create or delete a list, or cancel.

Choosing a Favorites List

There are two ways to choose a favorites list:

Option 1: Favorites From the Menubar
Follow the steps above in “Go To Favorites,” then highlight Choose and press OK. Then highlight the favorites list you want and press OK.

Option 2: Favorites From Guide

While in Guide, you can cycle through your Favorites lists by pressing GUIDE repeatedly. Each press will activate the next Favorites list. Cycling to All will display all available programming.

The name of the active Favorites list is shown below the picture-in-picture area. This causes Guide to only display the channels included on that Favorites list.

Pressing GUIDE once you have cycled through all Favorites lists will exit Guide.
Creating or Editing a Favorites List

Step 1: Create or Edit
Follow the steps in “Go To Favorites,” highlight Create or Edit, and press OK to bring up the Favorites create/edit screen. This screen displays every channel offered.

Step 2: Name Your Favorites List
The Name: box is already highlighted. Press OK to use the on-screen keyboard to change the name for your favorites list.
First, highlight Clear All and press OK to clear the default name.
Highlight each letter in the new name and press OK. Once you have entered the name, highlight Done and press OK.

Step 3: Choose Your Favorite Channels
Arrow Up and Down and select the channels to add or remove from your favorites list and press OK. A channel included in the favorites list shows a heart icon to the right of the channel info.
To save your favorites list, Arrow Right and highlight Update and press OK.
To cancel your favorite list without saving it, highlight the Cancel button at the bottom right of your screen and press OK.

Delete a Favorites List

Step 1: Select Delete
Follow the steps in “Go To Favorites,” then highlight Delete and press OK.

Step 2: Select the Favorites List to Delete
Highlight the favorites list you want to delete and press OK. A box will appear asking you to confirm that you want to delete the selected favorites list. Highlight Yes to delete or No to Cancel, and press OK.
Introducing Search

Search allows you to enter the name or partial name of a program or video and find any program matching the text you entered.

Go To Search

Press MENU and highlight Search, then press OK.

Search for a Program

Step 1: Enter the Program Title

When the Search screen appears, the highlight will be on the Search text box. Press OK and a keyboard will appear to the right of the screen.

Usually the first three or four letters in the name will be enough to find your program.

Use the Up/Down/Left/Right arrows to highlight the letters on the on-screen keyboard to enter your search keyword.

If you enter a wrong letter, highlight Del and press OK to go back one space.

If you need to start over, highlight Clear All and press OK.

When complete, highlight Done and press OK.
Step 2: Search

Highlight Search and press OK to perform a system-wide search of all programs that match your search criteria.

The search results appear in order on the right side of the screen.

Step 3: Pick a Result

You can highlight any TV program or rental listing and press OK and a menu will appear, enabling you to...

(1) Schedule an Event (recording - see 8 DVR).
(2) Watch or record a program if it's on now.
(3) Set a Reminder or Autotune for a program if it comes on later (see 6 Guide - Alerts & Recording and 7 Recording).
(4) View Expanded Info.
(5) Cancel from this menu.

Note: You cannot set a Reminder, Autotune or Recording for Video on Demand rentals. The only options that come up when you search for a VOD is Rent, Expand Info, and Cancel.
Stream Management

Stream Management lets you decide which channels to watch when you’ve exceeded your subscribed bandwidth to the home.

When a requested stream exceeds the available bandwidth, the requesting STB displays messages that

- explain that the stream request exceeds available bandwidth.
- offer alternative viewing options for the subscriber.

Once you select an active stream to manage, the following options are presented:

- **Join this Channel**: the STB auto-tunes to the selected active channel.
- **Watch a Program from your DVR**: the STB displays the available DVR listings you can watch.
- **Interrupt this Channel**: the STB tunes to the channel you wanted and interrupts the other STB from its current channel viewing.
- **Cancel**: the message window closes and no video will stream on the channel. You must go to Guide or Menu or press OK to display the Stream Management options again.

If the **Interrupt this Channel** option is selected, this is the message other TVs that have been interrupted in the household will see.
1. **Secondary Video/Stereo Audio R/L (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide good quality video and stereo audio.

2. **Primary Video/Stereo Audio R/L (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide good quality video and stereo audio.

3. **S-Video**
   Connects the set top box to your TV to provide high-quality video - provides video only.

4. **Component (HD Analog) Output (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide high definition quality video and stereo audio.

5. **HCNA Coax Port**
   Connects the set top box to a HCNA wall socket using coax wiring.

6. **RF Modulated Output to TV**
   Connects the set top box to your TV using a standard coax cable - provides audio and video.

7. **Ethernet**
   Connects the set top box to the video service using a CAT5 Ethernet cable.

8. **S/PDIF**
   Connects the set top box to a home theater system to provide surround sound audio - provides audio only.

9. **HDMI** (High Definition Media Interface)
   Connects the set top box to your HDTV using an HDMI cable - provides audio and video.

10. **USB** (Universal Serial Bus)
    Connects the set top box to technician’s equipment and other devices.

11. **Power Adapter**
    Provides power to the set top box
1. **Secondary Video/Stereo Audio R/L (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide good quality video and stereo audio.

2. **Primary Video/Stereo Audio R/L (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide good quality video and stereo audio.

3. **S-Video**
   Connects the set top box to your TV to provide high-quality video - provides video only.

4. **Component (HD Analog) Output (Video/Audio Left/Audio Right)**
   Connects the set top box to your TV or VCR to provide high definition quality video and stereo audio.

5. **HCNA Coax Port**
   Connects the set top box to a HCNA wall socket using coax wiring.

6. **RF Modulated Output to TV**
   Connects the set top box to your TV using a standard coax cable - provides audio and video.

7. **Ethernet**
   Connects the set top box to the video service using a CAT5 Ethernet cable.

8. **S/PDIF**
   Connects the set top box to a home theater system to provide surround sound audio - provides audio only.

9. **HDMI (High Definition Media Interface)**
   Connects the set top box to your HDTV using an HDMI cable - provides audio and video.

10. **USB (Universal Serial Bus)**
    Connects the set top box to technician’s equipment and other devices.

11. **Power Adapter**
    Provides power to the set top box.
1. **eSATA** Connects the set top box to an external DVR storage device.

2. **CABLE/ANT IN** Connects the set top box to a wall jack using coax cable to provide video service.

3. **TV Out** Connects the set top box to your TV using a standard coax cable - provides audio and video.

4. **VIDEO** Connects the set top box to provide good quality video - provides video only.

5. **AUDIO LEFT/RIGHT** Connects the set top box to provide stereo audio - provides audio only.

6. **COMPONENT (HD Analog) OUTPUT** (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide high definition quality analog video and stereo audio.

7. **DIGITAL AUDIO** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.

8. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.

9. **USB** (Universal Serial Bus) Connects the set top box to technician’s equipment and other devices.

10. **Power Adapter** Provides power to the set top box.

11. **Ethernet** Connects the set top box to the video service using a CAT5 Ethernet cable.
1. **TV Out** Connects the set top box to your TV using a standard coax cable - provides audio and video.

2. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.

3. **TO TV** Connects the set top box to your TV to provide good quality video and audio.

4. **Ethernet** Connects the set top box to the video service using a CAT5 Ethernet cable.

5. **DIGITAL AUDIO** (S/PDIF) Connects the set top box to a home theater system via copper wire - provides audio only.

6. **Power Adapter** Provides power to the set top box.
**MPAA (Motion Picture Association of America) Ratings System**

**G – General Audience**
This is a film which contains nothing which would, in the view of the MPAA Rating Board, be offensive to parents whose younger children view the film.

**PG – Parental Guidance Suggested**
The theme of a PG-rated film may itself call for parental guidance. There may be some profanity in these films. There may be some violence or brief nudity. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.

**PG-13 – Parents Strongly Cautioned**
A PG-13 film is one which, in the view of the MPAA Rating Board, leaps beyond the boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the restricted R category. Any drug use content will initially require at least a PG-13 rating.

**R – Restricted**
An R-rated film may include hard language, or tough violence, or nudity within sensual scenes, or drug abuse or other elements, or a combination of some of the above, so that parents are counseled to take this advisory rating very seriously.

**NC-17 – No Children 17 or Under**
NC-17 does not necessarily mean “obscene or pornographic” in the often accepted or legal meaning of those words. The MPAA Review Board does not and cannot mark films with those words. These are legal terms and for courts to decide. The reasons for the application of an NC-17 rating can be violence or sex or aberrational behavior or drug abuse or any other elements which, when present, most parents would consider too strong and therefore off-limits for viewing by their children.
TV Ratings

TV Parental Guidelines Ratings System

The TV Parental Guidelines ratings provide program ratings, and content ratings to provide a clearer idea of the reason for a program’s rating.

Program Ratings

**TV-Y – All Children**
This program is designed to be appropriate for all children.

**TV-Y7 – Directed to Older Children**
This program is designed for children age 7 and above. It may include mild fantasy violence or comedic violence.

**TV-G – General Audience**
Most parents would find this program suitable for all ages.

**TV-PG – Parental Guidance Suggested**
This program contains material that parents may find unsuitable for younger children.

**TV-14 – Parents Strongly Cautioned**
This program contains some material that many parents would find unsuitable for children under 14 years of age.

**TV-MA – TV Mature Audience Only**
This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

Content Ratings

Content Ratings are shown just below the program rating.

**FV: Fantasy Violence (only applied to TV-Y7)**
For those programs where fantasy violence may be more intense or more combative than other programs in this category.

The meaning of a content rating increases as the program rating increases.

**V: Violence**  TV-PG: Moderate; TV-14: Intense; TV-MA: Graphic
**S: Sexuality**  TV-PG: Some; TV-14: Intense; TV-MA: Explicit
**L: Language**  TV-PG: Infrequent; TV-14: Strong; TV-MA: Crude
**D: Dialogue**  TV-PG: Some; TV-14: Intense; TV-MA: Not used

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.