



An Important Customer Message About Customer Proprietary Network Information (CPNI)

Please review the following important information about the privacy of your customer information.

The protection of our customers' privacy is of the utmost importance to the employees and management of United Telephone Company (dba United Communications) and UTC Long Distance, LLC.

What is CPNI?

Customer Proprietary Network Information (CPNI) includes information about the telecommunications services you currently purchase from United Communications and how you use them, including the phone numbers you call and billing records for those services. CPNI does not include biographical information such as your name, telephone number, email or address.

As a customer, you have a right to the confidentiality of your CPNI. United Communications, as well as other carriers, have a duty, under federal law to protect your confidentiality. You also have a right to restrict access and use of your CPNI with United Communications and UTC Long Distance.

United Communications and our authorized agents will never sell, trade, or share your CPNI with third parties unless required by law enforcement. Restricting use of your CPNI will not eliminate other types of marketing contacts from United Communications, nor will it eliminate our use of your CPNI to offer additional services of the type you already purchase from United Communications.

What do I need to do?

To allow United Communications to use your CPNI to offer you telecommunications products and services tailored to meet your needs, no further action is required.

If you would prefer that United Communications not use your CPNI to offer you additional products and services, visit <https://united.net/cpni/> to opt-out.

Your decision to permit or restrict the use of CPNI will remain in effect until you decide to change it, which you can do at any time.