

It's not going out of our way

CONNECTION **FRIENDLY** Σ
EFFICIENT Ω TIMELY
RESPONSIVE
KNOWLEDGEABLE
SPEED **POLITE** **RELIABLE** **RESPECTFUL**
SIMPLE FAST **COURTEOUS**
UPTIME SERVICE PROFESSIONAL
LOCAL
GO ABOVE AND BEYOND

IT IS OUR WAY

Keeping you connected

United Communications has been a part of the beating heart of Middle Tennessee for more than 70 years. We started as a rural telephone company serving communities that the national telephone companies refused to serve. Our commitment to Middle Tennessee continues today.

In more recent years, we have led the way by introducing industry best fiber-to-the-home broadband service to the area. United is recognized as the fastest internet service provider in our serving area by BroadbandNow and operates approximately 1,200 route miles of fiber covering portions of Williamson, Rutherford, Marshall, Bedford, Franklin, and Davidson counties.

We take a great sense of pride in our customer service, truly treating our customers as our neighbors. We're personally committed to delivering the best experience possible to each household and business, backed by the most advanced technology available.

Whether it's our fiber optic network or our wireless capabilities, we offer every customer unlimited data and local customer support. And unlike any other internet company, we're a local provider that doesn't require a contract – that's our confidence in delivering service that you're proud to have.

It's not going out of our way . . . it is our way.



Internet for your Home

United Communications has some of the fastest internet speeds available in the country—we've even been recognized with BroadbandNow's Fastest Internet Provider award! Depending on your location, we offer a variety of internet access service to deliver unbeatable internet speeds to your home.

Fiber

Our fiber internet is the fastest option by far! With speeds up to 1 gigabit (1000 Mbps) you can enjoy virtually unlimited data capacity to stream video in 4K HD on multiple devices, and upload or download large files in seconds!

Fixed Wireless

We also offer fixed wireless internet with the latest technology and speeds from 15 Mbps up to 100 Mbps depending upon location. More reliable than satellite, fixed wireless will keep you connected.

UConnect

We've maintained our DSL network for current customers to continue enjoying our high-speed internet via a copper infrastructure. Get the speed you need at a price that fits your budget.



Learn more:
united.net/internet

Wi-Fi 6 for the Whole Family

Fast, reliable home Wi-Fi—it's what we all want, especially with the popularity of bandwidth-hungry applications, like streaming HD video. But in today's increasingly complicated smart homes, speed and coverage are just the beginning. If you want the best experience for all your online activities, you need more control at your fingertips.

UControl by United

UControl by United Wi-Fi 6 app makes it EASY to take control of your Wi-Fi. Know what devices are being used, test bandwidth, set-up guest connections, and receive important notifications all within the UControl app. And if you want even more managed Wi-Fi features, step-up to Ultimate UControl featuring ExperienceIQ™ enhanced parental controls and ProtectIQ™ network security.

The UControl by United app is available to download from the Apple App Store® or Google Play™.

Learn more:
united.net/ucontrol



Traditional TV for All Your Entertainment Needs

United's traditional all-digital TV provides access to local and national sports, news, entertainment, or premium channels.

Looking for an alternative to traditional TV? With United's high-speed internet you may choose to cut the cord and stream with options like YouTube TV, Hulu, and Philo through your own smart TV or a device like Amazon's Fire TV Stick*.

*(*Note: These streaming options are not affiliated with United Communications).*

Learn more:
united.net/TV

Phone Service for Every Home

With affordable plans and popular phone features, connecting with friends and family has never been more convenient. United offers easy-to-use calling features that will help you communicate more efficiently, including three-way calling, enhanced voicemail, long distance, call waiting, call forwarding, and more.

We also make it easy to take the calls you want and avoid those you don't with caller ID, selective call rejection, priority ringing, and more. And you can depend on United to bring you reliable service when you need it most, including in emergency situations where wireless phone service may be interrupted.

Learn more:
united.net/phone

Keep Your Business Going Full-Speed Ahead

No matter the size and scope of your company, United can provide access to today's most advanced communications solutions.

We offer a variety of fully customizable and scalable high-speed internet solutions designed to meet the needs of your business, with speeds up to 10 Gbps. Plans include unlimited usage and live 24/7 support.

Fiber

United Communications will provide your business with a dedicated fiber drop installed directly to your location, offering future-proof bandwidth capabilities.

Fixed Wireless

Fixed wireless service can be great for small to medium businesses needing a fast and reliable internet connection or for use as a secondary connection to serve as a backup.

Metro Ethernet

Designed for medium to large enterprise customers, this service provides high-bandwidth Ethernet to your business at a lower cost than traditional circuits and allows you to seamlessly connect multiple locations to increase efficiency.

Managed Wi-Fi

A reliable and secure connection for staff and visitors using the latest and greatest Wi-Fi 6 technology. United's managed Wi-Fi service includes a 12x12 Wi-Fi antenna array with 8x8 at 5 GHz and 4x4 at 2.4 GHz providing faster throughput and the ability to connect a multitude of devices simultaneously.

Dedicated Internet

A dedicated connection to the internet provides guaranteed symmetrical bandwidth for the ultimate in high-performance connectivity.

Learn more:
united.net/business

Business Phone

Our voice solutions are flexible and let you nimbly adjust to new business needs, competitive challenges, and growth opportunities. Our Representatives will work with you to evaluate and determine the best equipment – we source a wide-variety of phone equipment to fit your needs based on features and scalability.

Business TV

You'll never know just how good an HD picture can look until it's powered by the United Communications fiber optic network. Add our all-digital TV with a robust lineup to your lobby or office space.

Learn more:
united.net/business



Uniting for a more connected Tennessee

With the support of Middle Tennessee Electric and through strategic partnerships with local communities and leaders, United Communication's mission is to bring Middle Tennessee residents and businesses the internet connectivity they need and deserve.

CONTACT & HOURS

United offers 24/7 technical support to resolve your concerns or issues as quickly as possible.

Sales & Administration

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Franklin, TN 37064

Operations

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Connect with us

