



CONNECTING MIDDLE TENNESSEE FOR 75+ YEARS

We are dedicated to enriching our communities and the lives of our neighbors through reliable connections and passionate service.

OUR COMMITMENT TO CUSTOMERS & COMMUNITIES

Established in 1947 as a rural telephone provider, United Communications was built on a foundation of utilizing the latest technology to connect customers and communities.

DEPENDABLE NETWORKS

99.99% network reliability



FAST CONNECTIONS

Ranked the Fastest Internet Provider in Middle Tennessee by BroadbandNow



CUSTOMER-FOCUSED CARE

Industry-leading overall NPS score of 71



A COMMITMENT TO GROWTH

Investing over \$115 million in network expansion over the next 3 years



BUILT ON PARTNERSHIPS

United partners with established utilities to accelerate the expansion of fast, reliable internet in under-connected communities.



MIDDLE TENNESSEE ELECTRIC

In 2018, United became a subsidiary of Middle Tennessee Electric, the largest electric cooperative in the country.

2018

2021

DUCK RIVER ELECTRIC

In 2021, United developed a partnership with Duck River Electric, an electric provider serving over 200,000 individuals in Middle Tennessee.



Every Tennessean needs a strong, reliable internet connection. We can't afford to leave anyone behind. Thanks to companies like United Communications and Middle Tennessee Electric, we're working together to build a more connected Tennessee.

- Governor Bill Lee

AN INTERNET PROVIDER THAT TENNESSEE TRUSTS



United has been awarded more than \$64 million in federal and state grants



United has made fiber available to 60,000+ locations in Middle TN



United is the #1 preferred provider for local governments in Middle TN

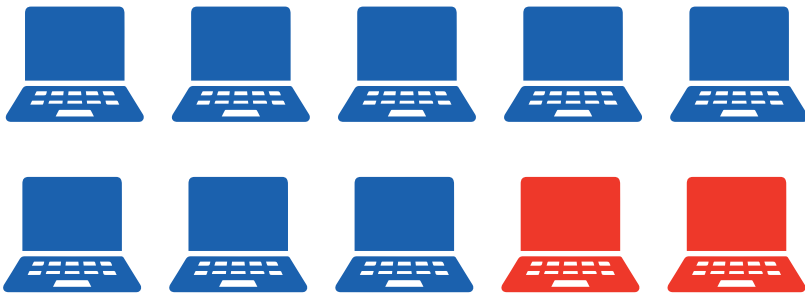
LEARN MORE ABOUT UNITED COMMUNICATIONS



Project **UNITE**

UNITING FOR A MORE CONNECTED MIDDLE TENNESSEE

United Communications is on a mission to bring high-speed internet to every under-connected home and business in Middle Tennessee.



8 IN 10

As of 2022, 8 in 10 remote-capable jobs are now hybrid or remote.*

*Source: Gallup Survey Gallup.com (<https://bit.ly/3WvITaq>)

For every **1000+** new subscribers to broadband

80+ new jobs are created.**

**Source: TN.gov (<https://bit.ly/3vkW2ai>)



\$180 MILLION invested to expand high-speed internet in Middle Tennessee



1,700+ ROUTE MILES delivering fast, reliable internet service



35,000 HOMES & BUSINESSES connected by Project UNITE by 2025

PROJECT UNITE'S IMPACT ON MIDDLE TENNESSEE

United Communications utilizes our own investments, grant funding, and community partnerships to accelerate Project UNITE's impact.

BRINGING TOGETHER COMMUNITY LEADERS



Project UNITE is working to engage community leaders in enacting change in rural areas that are historically overlooked and under-connected. Every resident deserves access to reliable, high-speed internet. Together, we can connect every home.

HELP US UNITE MIDDLE TENNESSEE

Would you or your community leaders like to get involved? Learn more at projectunitetn.net.



PROJECTUNITETN.NET | 800-779-2227 | UNITED@UNITED.NET