



CONNECTING MIDDLE TENNESSEE FOR 78+ YEARS

We are dedicated to enriching our communities and the lives of our neighbors through reliable connections and passionate service.

OUR COMMITMENT TO CUSTOMERS & COMMUNITIES

Established in **1947** as a rural telephone provider, United Communications was built on a foundation of utilizing the latest technology to connect customers and communities.

DEPENDABLE NETWORKS

99.99% network reliability



YOUR FASTEST CONNECTION YET

Our fiber network delivers residential speeds up to 8 Gbps—the fastest internet connection available in Middle TN



CUSTOMER-FOCUSED CARE

Industry-leading overall NPS score of 81 and a 4.7-star rating on Google with 1,700+ reviews



A COMMITMENT TO GROWTH

Investing over **\$100 million** in network expansion over the next 3 years



BUILT ON PARTNERSHIPS

United partners with established utilities to accelerate the expansion of fast, reliable internet in under-connected communities.



MIDDLE TENNESSEE ELECTRIC

United is a service of Middle Tennessee Electric, the largest electric cooperative in the Tennessee Valley Authority (TVA) region.

2018

2021

DUCK RIVER ELECTRIC

In 2021, United developed a partnership with Duck River Electric, an electric co-op with 90 years of history in Middle TN.



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Every Tennessean needs a strong, reliable internet connection. Thanks to companies like United Communications and Middle Tennessee Electric, we're working together to build a more connected Tennessee.

– Governor Bill Lee

AN INTERNET PROVIDER THAT TENNESSEE TRUSTS



United has been awarded more than \$110 million in federal and state grants



United has made high-speed internet available to 100,000+ locations in Middle TN



United is the #1 preferred provider for local governments and first responders in Middle Tennessee

LEARN MORE ABOUT UNITED COMMUNICATIONS

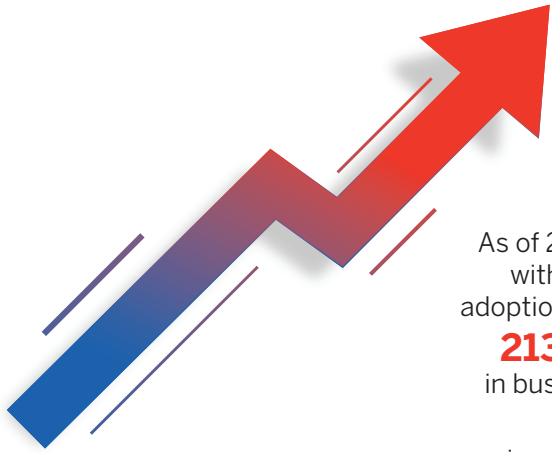


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Project **UNITE**

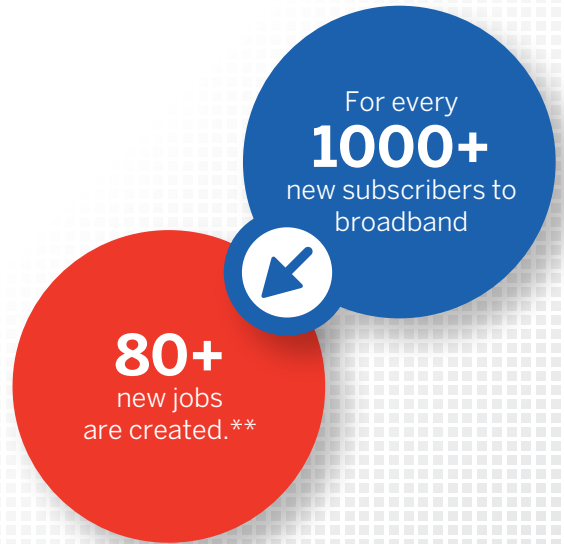
UNITING FOR A MORE CONNECTED MIDDLE TENNESSEE

United Communications is on a mission to bring high-speed internet to every under-connected home and business in Middle Tennessee.



As of 2024, rural counties with high broadband adoption have experienced a **213% increase** in business growth and a **10% rise** in self-employment.*

*Source: Electrical Contractor Magazine (<https://bit.ly/4w910d>)



**Source: ThinkTennessee (<https://bit.ly/3VD3smW>)



\$250 MILLION invested to expand high-speed internet in Middle Tennessee



3,800+ ROUTE MILES delivering fast, reliable internet service



43,000+ HOMES & BUSINESSES connected by Project UNITE by 2025

PROJECT UNITE'S IMPACT ON MIDDLE TENNESSEE

United Communications utilizes our own investments, grant funding, and community partnerships to accelerate Project UNITE's impact.

BRINGING TOGETHER COMMUNITY LEADERS



Project UNITE is working to engage community leaders in enacting change in rural areas that are historically overlooked and under-connected. Every resident deserves access to reliable, high-speed internet. Together, we can connect every home.

HELP US UNITE MIDDLE TENNESSEE

Would you or your community leaders like to get involved? Learn more at united.net/project-unite.